

## 1 In the case of an emergency

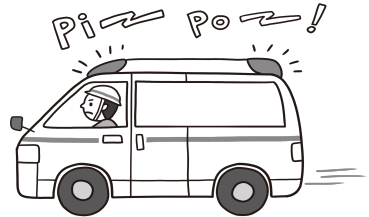
### (1) In the case of fire: Dial ☎ 119.

When a fire has broken out, alert your family and neighbors, and dial 119 to call a fire engine. You can use a fire extinguisher if the fire has not reached the ceiling. Make sure that exit routes do not become blocked while you are busy extinguishing the fire. Never put water in a pan containing oil which has caught fire.



### (2) In the case of sickness or injury: Dial ☎ 119.

Dial 119 to call an ambulance in cases of serious illness or severe injury, and state your address correctly including your room number.



<Note>

You can use an ambulance free of charge in emergency cases such as severe injuries. For injuries or illnesses that are not serious, please use your own car or take a taxi.

### (3) In the case of a traffic accident or criminal matter: Dial ☎ 110.

Contact the police station.  
See below for multilingual consultations.  
Inquiries: Metropolitan Police Department  
Consultation Center for Foreign  
Residents ☎ 03-3503-8484  
Mon-Fri 8:30-17:15

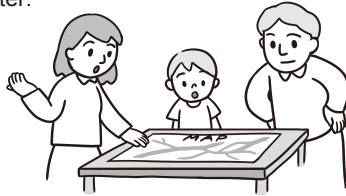


**(1) Earthquakes**

Since Japan is one of the most volcanic countries in the world, we are often subject to earthquakes. It is necessary to be well prepared in our daily lives in order not to panic when a disaster strikes.

**① Preparations against an earthquake**○ **Discuss disaster prevention at home**

If a big earthquake occurs, no public transportation will be available. Furthermore, traffic jams will occur and communication will become difficult. It is advisable for you to decide as a family how to reach each other when out of the home, as well as the means of communication to use and where to meet in case of an earthquake disaster.

○ **Using disaster voice message services by phone**

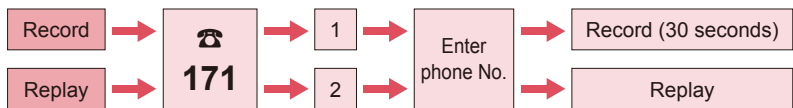
There is no guarantee that you will be together with your family when an earthquake occurs.

If you become separated from your family, use a disaster voice message service or other method agreed upon in advance to let them know you are safe.

○ **How to use**

If you dial "171" to call NTT's Disaster Emergency Message Dial Center, you can follow the prompts to record or play back a message. Use this service to record a 30-second message in which you briefly explain your current location and other information.

In addition to Disaster Emergency Message Dial, there are also disaster message board services for smartphones and mobile phones. For more information, please check with your mobile carrier.

○ **Home safety inspection**

If you have lived comfortably in your house (room) for a long time, you may overlook potentially dangerous hazards in the case of an emergency. In particular, check your kitchen where you use gas and fire. Take care that no big furniture will fall over, such as cupboards, refrigerators, or bookshelves.

○ **Prepare emergency supplies**

Prepare at least 3 days' worth of food and water (preferably a week's worth). It is said that one person needs at least 3 liters of water per day. Keep water in the bathtub and PVC tanks for daily use. Refer to the Emergency Supplies Checklist on the following page and keep a minimum stock of necessities ready for an emergency.

## Emergency Supplies Checklist

Place these necessities in an easy to carry bag or backpack.

Examples:

- Passports
- Flashlights
- Radios
- Batteries
- Gloves
- Common medicines
- Tissue paper
- Clothes/underwear
- Matches/lighter
- Multipurpose knife
- Water
- Emergency foodstuffs
- Dishes and utensils
- Towels



Prepare any other items you deem necessary.

○ **Participation in a disaster prevention drill**

Almost all local town associations hold disaster prevention drills in parks or on school grounds. Please feel free to participate in such drills and be well informed of what to do in case of emergency. This will help you get to know and interact with your neighbors as well.

## ② Evacuation in case of disaster

○ **If a big earthquake occurs:**

- Do not rush outside.
- Turn off the gas. If a fire has broken out, ask your neighbors to help extinguish it together at the early stages.
- Open the door and windows to secure a route for evacuation and protect yourself.
- Get away from block concrete walls and automatic vending machines.
- Beware of falling objects.

- If you are driving, pull over and stop the car on the left side of the road.
- When leaving your car, leave the key in place.

○ **If a big fire breaks out:**

Gather at a nearby temporary meeting spot (park or school) and then evacuate as a group to the larger designated evacuation spot.

○ **If your house collapses or burns down because of an earthquake:**

You can stay at an evacuation spot temporarily. Ota City has designated 91 municipal elementary and junior high schools as temporary evacuation spots for each local town association, where food and materials for an emergency are stocked. Please obey the rules of the evacuation facility.

When a typhoon or heavy rain hits, underground levels may be flooded and difficult to evacuate from. Evacuate to a safe place such as a sturdy multi-story building or elementary school/junior high school in your neighborhood. In the case of a typhoon or heavy rain, you should NOT go to Minemachi Elementary School or Tamagawa Elementary School.

In case of an earthquake, try to gather as much accurate information as possible by means of radio, TV and Ota City radio towers. Be careful not to be misled by false rumors.



**Information Sources**

(1) **Ota City Government Website**



(2) **Ota City Disaster Prevention Portal**



(3) **Ota City Disaster Prevention App**



(4) **Global City Ota Cooperation Association (GOCA) Website**



(5) **Japanese Cabinet Office Website: Helpful Apps and Websites in the Event of Disaster (multilingual)**



## (2) In the case of a typhoon or heavy rain

Japan is subject to typhoons, especially from summer to autumn. Be careful of heavy rain and gales caused by typhoons. In recent years cases of short-duration intense rainfall causing water damage and flooding are increasing.

In the case of a typhoon or heavy rain, refrain from going outside unless necessary, and listen to weather information carefully.

No one knows in advance how strong or powerful a typhoon or heavy rain will be, but preventive measures will help you to minimize damage. See the **emergency goods checklist on** (P.3) to prepare a minimum supply of necessities.



### Ota City Hazard Map

This map contains information on disaster risks and evacuation shelters near your home and in surrounding areas.

Languages: English, Chinese, Easy Japanese

Major distribution centers: City Office Main Building and Branch Offices (P.17)

Issued by: Disaster Preparation and Crisis Management Division, Ota City

☎ 03-5744-1235



### Household Disaster Prevention Checklist

Explains how to protect yourself in an earthquake and items you need to prepare in advance.

Languages: English and Chinese

Major distribution centers: City Office Main Building and Branch Offices (P.17)

Issued by: Disaster Preparation and Crisis Management Division, Ota City

☎ 03-5744-1611



### Safety and Security E-mail Notification Service for Residents

This e-mail service sends weather, earthquake, and tsunami notifications in English, Chinese, Korean, and Tagalog.

For more information, please visit the Ota City Government Website

